

## 1. What is being removed from the Landus website?

Landus will be removing grain bids as well as premium market commentary from the Landus website, starting August 15<sup>th</sup>.

## 2. How will I be able to access these services moving forward?

Both the grain bids and the premium market commentary will be available on the Landus portal and through the Landus app.

#### 3. When will this change take place?

This change will take place on August 15, 2023.

#### 4. Why are these services being removed?

The Landus portal and app both provide an opportunity to provide more exclusive and higher value content to our farmer-owners. We are working to improve how we more strategically and intentionally provide value-added content to our customers through tools like the portal and app.

Housing this content within this platform will not only give our customers exclusive access to this information, but will also help connect our growers to additional important information and valuable functionality within the portal and app. For farmer-owners who have not yet been utilizing our portal and app, this is the perfect opportunity make that transition and start benefiting from all the great functionality within those tools.

## 5. What is the Landus portal and app?

The Landus portal and app are the same in essence. The **portal** is best accessed through a traditional computer or laptop. The **app** is available for mobile devices through Google Play (Android) and App Store (iPhone). **The portal and app supply the same information** — the **app** is just an easier way to view information on mobile devices (i.e., phones and tablets).

# 6. How do I access the Landus portal?

The portal is accessible by going to Portal.landus.ag. It's also the top right box on our website homepage.

# 7. How do I set up an account on the Landus portal?

Instructions for setting up an account can be found  $\underline{\text{here}}$ . An FAQ document covering the portal can be found  $\underline{\text{here}}$ .

#### 8. How do I download the Landus app?

The Landus app is a free download on Google Play (Android) or the App Store (iPhone).

### 9. Who do I contact for further questions?

Please contact the GROW Solutions Center at (515) 800-GROW (4769) or by emailing <a href="mailto:growsc@landus.ag">growsc@landus.ag</a> for any further questions.