

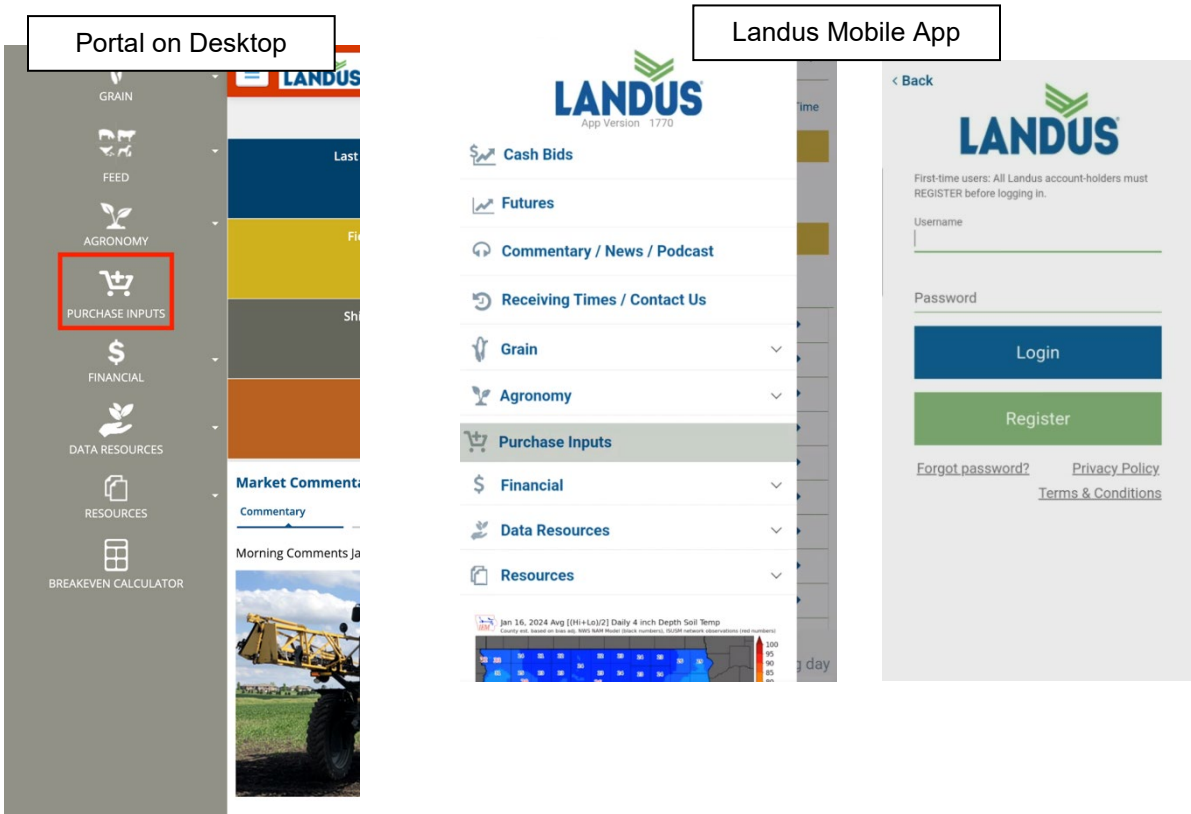


## LANDUS STOREFRONT FAQ - JANUARY 2024

### 1. HOW DO FARMERS ACCESS THE LANDUS STOREFRONT?

Farmers can access the Landus storefront by visiting the Landus portal on their desktop or laptop computer, or logging into the Landus mobile app and navigating to the “PURCHASE INPUTS” button on the side navigation bar. You will be directed to a new browser window.

\*You will need to reenter your Landus credentials in the new browser window when accessing the storefront on the Landus mobile app.



### 2. WHAT PRODUCTS ARE AVAILABLE WITHIN THE LANDUS STOREFRONT?

The Landus storefront contains the most commonly sold products in the Landus product offering.

### 3. WHAT HAPPENS WHEN A FARMER SUBMIT A REQUEST?

The GROW Solutions Center receives the request and will respond with pricing.

### 4. HOW CAN NEW FARMERS GAIN ACCESS TO THE STOREFRONT?

New farmers will need a Landus customer account to access the Landus portal. To create a Landus customer account, call the GROW Solutions Center at (515) 800-GROW (4769).

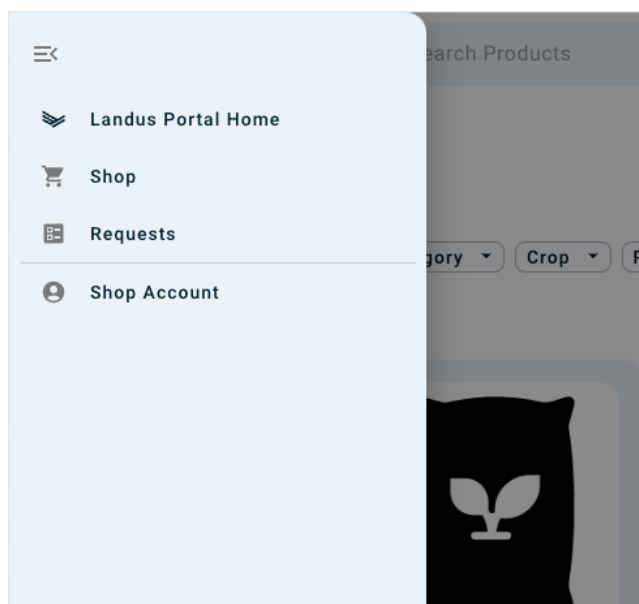
### 5. HOW CAN NON-PORTAL FARMERS GAIN ACCESS TO THE STOREFRONT?

Farmers who are current Landus customers but have not created a Landus **portal account** would need to create a portal login. View our instructions [here](#) on how to register for a portal account. One registration can be created for the portal and our mobile app.

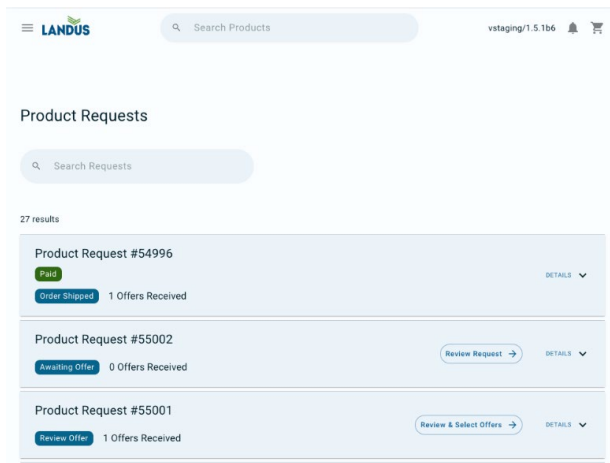
### 6. CAN FARMERS EASILY NAVIGATE BETWEEN THE LANDUS STOREFRONT AND THE LANDUS PORTAL?

When logged into the portal on a desktop or laptop computer, farmers can navigate within the storefront using the navigation menu. They can select “Shop” to view and shop all inputs available from Landus. They can also select “Landus Portal Home” to return to the Landus portal, remaining logged in the entire time\*.

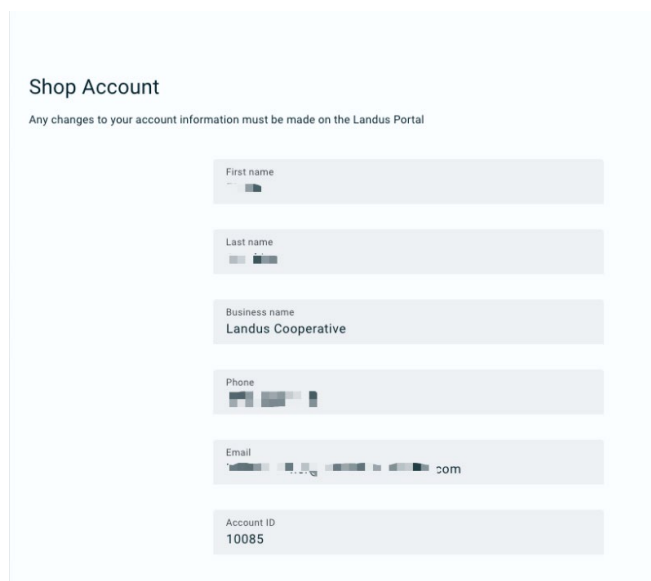
*\*This feature **is not** available on the Landus mobile app.*



They can select “Requests” to view all their Product Requests. They will be able to see all current and past product requests submitted in the storefront.

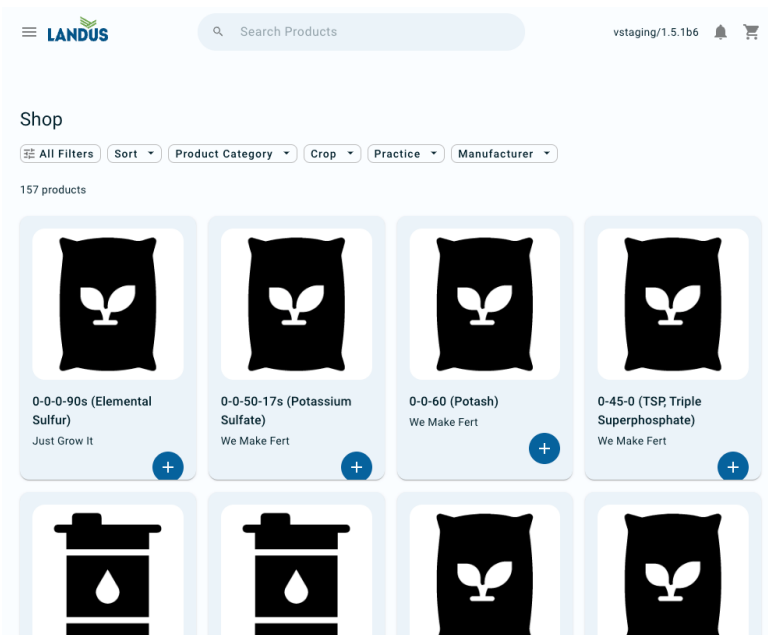


They can select “Shop Account” to view their Landus portal account details. This information is read-only, and conveniently shows the farmer what portal account they are shopping inputs for. This is especially useful if a farmer is associated with more than one Landus account.



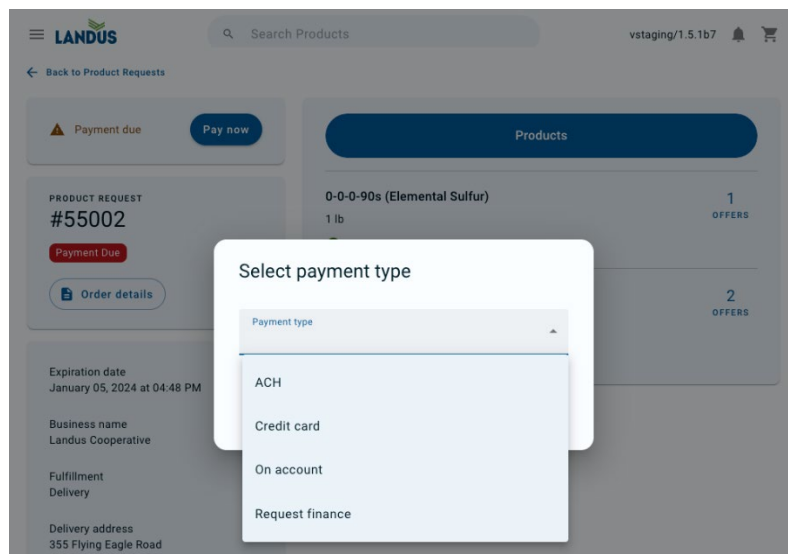
## 7. CAN PRODUCTS BE EASILY FOUND OR FILTERED?

Farmers can shop for inputs by using the product search or filters. Product search results will be displayed based on matching product names or keywords. Using the filters, farmers can further refine results based on the category, crop, practice, or manufacturer selected.



## 8. WHAT PAYMENT OPTIONS ARE AVAILABLE?

Farmers can pay using ACH, credit card, putting the purchase on their Landus account, or by requesting financing.



## 9. DO FARMERS PAY A CONVENIENCE FEE FOR USING THE LANDUS STOREFRONT?

No, it does not cost the farmer more money to buy the product on the Landus storefront vs in a physical location. There is, however, a 3% fee on all credit card purchases. Other payment options do not charge additional fees.

#### 10. HOW LONG DO FARMERS HAVE TO ACCEPT AN OFFER?

Offers are live for 3 days. After an offer has been accepted, the farmer has 72 hours to complete payment before the offer expires.